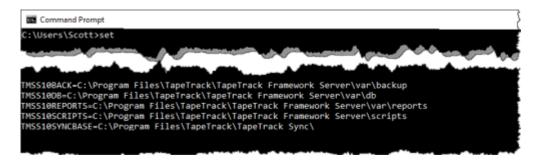
## Troubleshooter: Slotting (Previously Working Automatically via Scheduler)

When the slotting script runs it produces two output files (slotting\_error.txt and slotting\_report.txt) written to the reports folder within your TapeTrack installation.

Default installation location within the TapeTrack directory is TapeTrack\TapeTrack Framework Server\var\reports. The directory location is set by the variable %TMSS10SCRIPTS% whose location can be found by running the command SET in a command line window.



The file slotting error.txt will contain any errors encountered when running the slotting script.

## **Error Present**

Logon failed: User-ID is undefined

Logon failed: Authorization failure

Logon failed: Logon failed as access has been revoked

Customer List successful: Customers(0) Excluded()

Resolution of hostname failed: No such host is known

Different error or Unable to identify error

From:

https://rtfm.tapetrack.com/ - TapeTrack Documentation

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https://rtfm.tapetrack.com/troubleshooting/slotting automatic script run yes?rev=1510187931

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