## Troubleshooter: Slotting (Previously Working Automatically via Scheduler) Add User

There are two solutions to fixing the undefined user:

## Add User to Match Slotting Script

Open Slotting.bat (in TapeTrack install directory TapeTrack\TapeTrack Framework Server\scripts) by right clicking on the file and selecting **Edit** to open in a text editor (such as Notepad or Vi).

Obtain user ID and password from the script command line attribute -S userID:password@serverAddress

Add user to TapeMaster

## **Edit Slotting Script to Match Existing User ID**

From:

https://rtfm.tapetrack.com/ - TapeTrack Documentation

Permanent link:

https://rtfm.tapetrack.com/troubleshooting/slotting\_automatic\_user\_defined\_no?rev=1510193825

Last update: 2025/01/21 22:07

