

# Troubleshooter: Slotting (Previously Working)

You are at this page of the slotting troubleshooter because your slotting has stopped working and it was previously working. If this is not the case, and your slotting has not previously been configured then you need to be [here instead](#).

## Was slotting setup to run automatically?

Slotting is usually setup to run automatically via Windows Scheduler or Crond, but sometimes people prefer to run it manually by running a script from the command line or double clicking on a bat file.

Was your slotting setup to run automatically?



## Why has your automatic slotting stopped?

There are several reasons why your automatic slotting may have stopped working:

1. Windows Scheduler has been setup to run the task using credentials that have expired or been revoked.
2. There is a problem with Windows Scheduler.
3. The Windows bat file that runs the slotting program has been moved, renamed or deleted.
4. The TapeTrack User-ID that the slotting program runs under has been revoked, deleted or the password has changed.

From: <https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link: [https://rtfm.tapetrack.com/troubleshooting/slotting\\_previously\\_setup?rev=1510073516](https://rtfm.tapetrack.com/troubleshooting/slotting_previously_setup?rev=1510073516)

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