Troubleshooting

Access

- Can't Login

Volumes

- Adding Volumes
- Deleting Volumes

Functions

- Server Outages
- Volumes not slotting

Error Messages

- Update failed. Record is locked and must be unlocked by Administrator
- Move failed. Volume is in a move lock status

Troubleshooting

- Diagnosing Connection Problems
- Testing Connection And Port Access
- TMSSAPILOGDIR

From:
https://rtfm.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://rtfm.tapetrack.com/troubleshooting/solutions

Last update: **2025/01/21 22:07**