

# Contact GazillaByte for Additional Support

Contact [GazillaByte for software support](#). Include the file `slotting_error.txt` and `slotting_report.txt`, as well as any further information that you think may help to diagnose the problem (such as when the problem started, limited to a customer or global, any changes in environment etc) in your correspondence.

From:  
<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:  
[https://rtfm.tapetrack.com/troubleshooting/undefined\\_error?rev=1510670696](https://rtfm.tapetrack.com/troubleshooting/undefined_error?rev=1510670696)

Last update: **2025/01/21 22:07**

