## Troubleshooting: Uninstalling TapeTrack Desktop Software

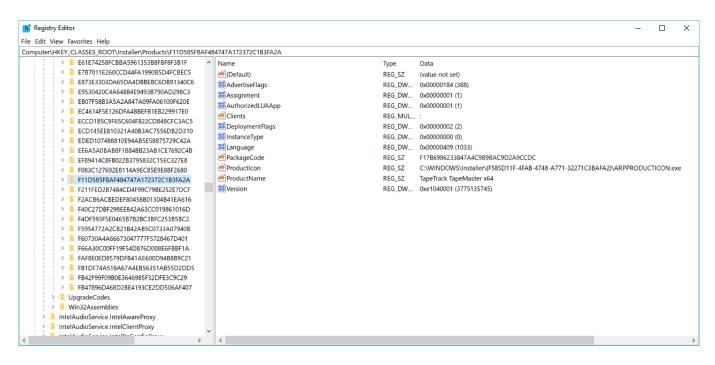
Under normal circumstances all TapeTrack Windows Desktop software can be uninstalled using Windows Control Panel, but occasionally Windows Installer can get confused and disallow the uninstall.

## **Uninstall Steps**

- Uninstall via Windows Control Panel.
- 2. Reboot and try to uninstall via Windows Control Panel.
- 3. Use Task Manager to kill the Windows Installer Service and then try to uninstall via Windows Control Panel.

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1. Use Regedit to delete the installer registry entries, delete the software from Program Files, and reboot.



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