## Troubleshooting: Uninstalling TapeTrack Desktop Software

Under normal circumstances all TapeTrack Windows Desktop software can be uninstalled using Windows Control Panel, but occasionally Windows Installer can get confused and disallow the uninstall.

## **Uninstall Steps**

Uninstall via Windows Control Panel.

Reboot and try to uninstall via Windows Control Panel.

Use Task Manager to kill the Windows Installer Service and then try to uninstall via Windows Control Panel.

Use Regedit to delete the installer registry entries, delete the software from Program Files, and reboot.

🏦 Registry	Editor			- 0
ile Edit Vie	ew Favorites Help		C1B3FA2A           Type         Data           REG_SZ         (value not set)           Flags         REG_DW         0x00000184 (388)           nt         REG_DW         0x0000001 (1)           dLUAApp         REG_DW         0x00000001 (1)           mt         REG_MUL         :           entiFlags         REG_DW         0x00000000 (2)           ype         REG_DW         0x0000000 (0)           :         REG_SZ         F1786986233847A4C9898BAC9D2A9CCDC           on         REG_SZ         C/WINDOWS/Installer/IF585D11F-4FA8-471-32271C3BAFA2)\ARPPRODUCTICON.exe	
:omputer\H	IKEY_CLASSES_ROOT\Installer\Products\F11D585FBA	F484747A172372C1B3FA2A		
		F484747A172372C1B3FA2A Name ()Cofault) AdvertiseFlags Assignment AuthorizedLUAApp Clients DeploymentFlags Clients PackageCode ProductName Version	REG_SZ REG_DW REG_DW REG_DW REG_DW REG_DW REG_DW REG_SZ REG_SZ REG_SZ	(value not set) 0x00000184 (388) 0x00000001 (1) 0x00000001 (1) 0x00000000 (2) 0x00000000 (2) 0x00000000 (0) 0x00000409 (1033) F17B6986233847A4C9898AC9D2A9CCDC C.\\VINLOWS\Installer\(F585D11F-4FAB-4748-A771-32271C3BAFA2)\ARPPRODUCTICON.exe TapeTrack TapeMaster x64
>	Win32Assemblies			
> - 1	IntelAudioService.IntelAwareProxy IntelAudioService.IntelClientProxy	~		
< 1	>	<		

From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation** 

Permanent link: https://rtfm.tapetrack.com/troubleshooting/uninstall?rev=1515088802

Last update: 2025/01/21 22:07

